

NORTHWEST NOTES

Pacific Northwest Chapter of the Medical Library Association

JULY - SEPTEMBER 1995 VOLUME 16 NUMBER 3

All Aboard!

Betty Jo Jensen, Program Chair

The PNC/MLA 1995 Program Committee has been hard at work, taking care of all the last minute details for our September meeting in Bellevue. We are excited about the meeting and hope that most of you will be able to attend.

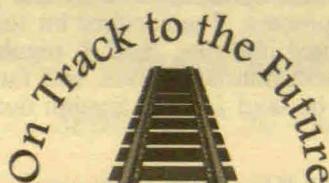
Technology and a glimpse of the future in our profession are the focus of the program this year. We have tried to give you a look at the tools we will be using, and how this will influence the physical space around us.

The Saturday program, "Visions for Technology in Health Care," is open to anyone who would like to attend. Conference registration is not required. We are able to present this program without charge, due to the generous support of the National Network of Libraries of Medicine/Pacific Northwest Region and the Seattle Area Hospital Library Consortium. A program of this magnitude would be too expensive for PNC to offer alone. Please take advantage of this opportunity if you can.

Then we mix in a little fun and relaxation with the Dinner Train on Thursday evening, and an hour with Aaron Elkins and Jo Dereske, two Northwest mystery writers, on Friday. If there are mystery fans among your friends and family, they are welcome to attend this late Friday afternoon session. Books for buying and signing will be available, or bring a your own copy. Conference registration is not required.

Don't forget the Espresso Sessions that evening. If you have a topic you want to discuss, this is the time to put up your topic, and form a group. You can do it over dinner, or after.

These are just a few of the highlights. We welcome you aboard!



PNC/MLA '95

September 13-16, 1995
Bellevue, Washington

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PNC, Inc.

Effective April 12, 1995, our chapter officially became the Pacific Northwest Chapter of the Medical Library Association, Inc. Incorporation defines our chapter as a legal entity capable of conducting business in its own name. I received the official paperwork in early June, and the certificate of incorporation is now part of the Chapter's official files.

Thanks to the membership for your support for incorporation. Our next step will be obtaining tax-exempt status, officially called 501(c)(3) status. Group liability insurance is already available.

Vicki Croft, Treasurer

New Members

Natalie Norcross, Membership Secretary

Elizabeth H. Wood
Oregon Health Sciences University
BICC Library, PO Box 573
Portland, OR 97207-0573

Vicki Archer
Ribi Immunochem Research, Inc.
553 Old Corvallis Rd.
Hamilton, MT 59840

Task Force on the Role of the Librarian in Information Management

by Bonnie R. Chadbourne

Three members of PNC/MLA served on the MLA Task Force on the Role of Librarians in Information Management. Neil Rambo, Suzy Holt, and Bonnie Chadbourne joined Jacque Doyle in defining the role of the librarian in the new information health care environment. This task force, appointed by MLA President Fred Roper, was appointed to help health sciences librarians interpret and articulate their roles for administrators with the implementation of the new hospital standards developed by the JCAHO. The task force submitted their report to MLA headquarters in the Spring 1995. The documents in the report include an Administrator Letter, Resource List/Hospital Librarian Survival Kit, and Considerations for using MLA's Resource List for Hospital Librarians.

These items were designed to be individualized for specific organizations during any type of restructuring or re-engineering. The one page administrator letter acknowledged perceptions already held by administrators and yet highlights the added value librarians provide to the health information management process. The survival kit includes the general topics of new roles for health sciences librarians and professionally directed libraries, legal & regulatory issues, librarian's contribution to quality patient care, economic issues, general information/fact sheets, and future projects. Under each of these categories are articles, fact sheets, or reports that can be used for justification during a re-engineering process.

The Considerations for using MLA's Resource List for Hospital Librarians is a "DO" list of hints on how to use the materials and resources. This list of thirteen common sense and yet thought provoking ideas is meant to be an ongoing updated list to which MLA members are invited to provide input.

All members of the task force and MLA headquarters staff encourages you to use the materials and contact them with your thoughts and additions to the resource kit.

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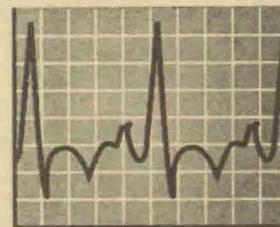
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Montana News
by Lora Seaboldt

A lot of changes have happened in "Big Sky" Country! Many people have taken different positions. Change has been the overall theme as well as "more and more people doing more with less!" Some of the changes include Bill Kehler leaving MSU-Billings to take a faculty position at Rocky Mountain College in Billings. His title is *Database Librarian*. Toni Mendoza has started at St. Vincent Hospital in Billings. Toni was the Medical Librarian for a Family Practice in Wyoming. Marianne Farr has replaced Kim Granath at St. Patrick Hospital. Kim is currently at the University of Montana.

Some major accomplishments: Bill Kehler is the new chair for the Health Sciences Interest Group. Susan Long is chair for the Hospital Libraries section of the Medical Library Association. Gail Wilkerson has received her MLS from the University of Arizona. She has also been elected to the Regional Advisory Committee to replace Kim Granath.

Gail Wilkerson and Janice Bacino have been participating in the SLIP/PPP project, an extension of the Pilot Connections project of the Regional Medical Library. Suzy Holt and Janice Bacino have been working with the Wired Montana project to enable all Montana libraries to have Internet access. Alice O'Reilly and Dixie Ramthun are in the process of combining the Deaconess Medical Library with the Billings Clinic Library. The hospitals have merged and the library collections will be housed at Billings Clinic. Alice O'Reilly will be hiring a tech. Toni Mendoza is working with MCN and Internet Montana to get menu driven access to the Internet. They are going to try this with their hospital staff to see how well it is received.

All in all, most of the news here in Montana has to do with position changes and mergers and people doing more with less. There has been a lot of progress made toward getting everyone hooked up to the Internet as well.

News from Idaho
from Terry Wiggins

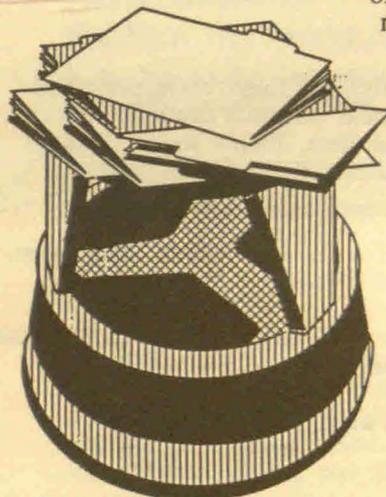
On September 25, the Idaho Health Information Association (IHIA) is holding its fall meeting in Sun Valley, in conjunction with the Idaho Hospital Association meeting.

Rand Simmons, Ph.D., Idaho State Library consultant, will make a presentation on "Serving the Underserved in Consumer Health Libraries: Reaching Alternative Populations." IHIA will also hold a business meeting. IHIA is one of the Allied Societies of the Idaho Hospital Association.

from Pam Spickelmier

Effective July 1, 1995 operations of the Mountain States Tumor Institute Library in Boise, Idaho were consolidated with those of the St. Luke's Regional Medical Center Library, also in Boise. The St. Luke's staff is now responsible for all operations and maintenance of both collections. We will maintain separate DOCLINE codes for the time being, but any clinical medical emergency ILL requests should be phoned to the St. Luke's staff at (208) 386-2277 or faxed to (208) 389-4317. Due to the distance between the two libraries, we will only be able to honor patient care emergency requests for the MSTI collection at this time. New space is to be finished in approximately 1-1/2 years which will allow us to physically consolidate the collections and to provide full service for your ILL requests. The St. Luke's staff will now be able to provide five day a week coverage for MSTI, where Deanna Canfield, the former MSTI Librarian, worked 2-1/2 days a week. Deanna has retired to spend more time with her grandchildren and family. We wish her good luck!

Effective September 1, 1995, the prefix on all of the Mountain States Tumor Institute and St. Luke's Regional Medical Center phone numbers will change to 381. Please use (208) 381-2275 for phone requests or (208) 381-4317 for fax requests from either the St. Luke's or MSTI collections after that date.



Banned Book Week
September 30 - October 7

PNC Lending Library

by Nancy Ottman Press

PNC/MLA has a lending library that is housed at the Regional Medical Library. To borrow any item, simply send a message to the RML at nnlm@u.washington.edu or call 1-800-338-7657.

The PNC/MLA Board and the PNC/MLA CE Committee are very interested in expanding this collection. Please feel free to make suggestions for purchases to any member of the CE Committee or to Nancy Press at the RML.

Current items in the lending library are:

<i>Books:</i>	program (manual, resource guide, floppy disk)	MLA Docket #2 Evaluation Instruments for Health Sciences Libraries by Joanne G. Marshall, PhD
On Becoming a Leader by Warren Bennis 1989 (215 pages)	"Copyright Balancing Act" Lecture (8 audio tapes) various handouts, 1991	MLA Docket #3 Collection Development Policies for Health Sciences Libraries David H. Morse and Daniel T. Richards
<i>Media:</i>	<i>Notebook manuals:</i>	
(2) "Introduction to Searching" w/instructions and practice exercises (Dialog Training Videos)	MLA Docket #1 Position Descriptions in Health Sciences Libraries by Carolyn Weaver	
"Time Management in the Small Library" Computer assisted study		

Following is a list of items that were in the PNC/MLA lending library but are now out-of-date and will be weeded. If you would like to have any of these items, please let Nancy Press know. pressno@u.washington.edu or call 1-800-338-7657

Outdated Materials from the PNC Lending Library:

"Teach Yourself" dBASE III Plus : ATI Training Programs (2 disks and manual) 1986	Disks-"Individual Training for Lotus 1-2-3" (3 diskettes and instructions) 1985 PC	Microsoft: Learning DOS 5 1/4" disk version
Video-"How to Use Your IBM PC in 10 Easy Video Lessons" Kenneth Publishing 1982	Disks-"Chemlearn" 4 diskettes and instructions	Video-"Review of Medical Monograph Cataloging" 2 tapes, parts 1 and 2 Manuals accompanying
Disks-Tutor: "Harness the Power of Your PC" The complete DOS and Systems tutor. Users guide attached	"Toxlearn" 3 5-1/4" floppies	
	Manual: Standards for Canadian Health Care Facility Libraries 1989	

RML Lending Library

by Nancy Ottman Press

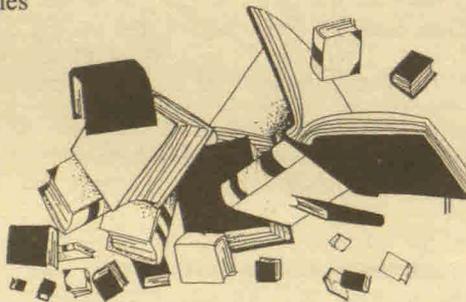
The Regional Medical Library has many resources which may be borrowed by librarians or health professionals in the region. To borrow an item, simply send a message to nnlm@u.washington.edu or call 1-800-338-7657.

VHS Video Cassettes:

Internet Healthcare Resources and Information Mangement. NN/LM New England Region and the University of Connecticut Health Center. 7 minutes.

A Sherlock Holmes Mystery: "Shedding Light on the Case" Columbia University Libraries Preservation Committees, 1990. 18 minutes.

A Closer Look at Grateful Med, 1993.



Animal Health Africa - 1995

by Vicki Croft

PNC members Vicki Croft and Isabel McDonald attended the First Conference of African Animal Health Information Workers, held in Onderstepoort, South Africa, July 3-6. The meeting was significant because it brought together for the first time veterinary librarians from Kenya, Zimbabwe, Mozambique, Zambia, Uganda, Ethiopia, and South Africa. The consensus was to hold a second conference in Zambia, tentatively in 1997 or 1998.

The 4 day conference agenda was a very full one, with numerous presentations, as well as field trips to libraries and animal research centers. Vicki Croft presented 2 papers. Particularly interesting and important were visits to the world-famous De Wildt Rare and Endangered Species Captive Breeding Center, which is known primarily for its cheetah breeding program; the Pretoria Zoo, the internationally renowned Onderstepoort Vaccine Factory (veterinary), and the University of Pretoria's new Medical Library. Special events included a night drive through the Rietvlei Nature Reserve, where a rhino charged in front of our jeep, and a weekend post-conference trip to the 125,000 acre Pilanesberg National Park. The following animals were spotted in their natural habitat from our U. of Pretoria minivan: elephants, rhinos, hippos, zebras, impalas, warthogs, baboons, vervet monkeys, giraffes, wildebeest, kudus, springbok, crocodiles, hartebeest, tsessebes, sable antelopes, klipspringers, ostriches, lilac-breasted rollers, bee eaters, spoonbills, and more.

Besides the scholarly value of the trip, we learned so much by interacting with delegates from the African nations, learning about their libraries, library services, and resources, and their countries. It was very interesting time to be visiting South Africa and experiencing the new South Africa. The conference and trip to South Africa were very rewarding experiences, ones in which we will never forget.

RML Lending Library - continued from page 4

All Aboard for Healthy Rural Hospitals (3 Tapes and workbooks), 1991.

a) Boarding the Success Express: 1 hr. 25 min.

b) The Budget Stop & Fiscal Red Flags: 1 hr. 21 min.

c) Down the Tracks to Stable Hospital Districts 44 min.

DOCLINE for Document Delivery NLM 1994. 22 min.

Humor and Health: Juggling Life's Stress. Dr. Steve Allan Jr. at the National Institute of Health, 1993.

Improving Health Through Advanced Computing and Communications. Friends of NLM, 1994. (2 hours).

Information Stat: Rx for Hospital Quality Teleconference Highlights. NLM, 1992.

Info-Stat Omnibus. NLM, 1993. (54 minutes total)

Segment 9: Circuit Rider Segment 10: NN/LM

Segment 17: Hospital Library Outreach Services

Segment 21: HPCC

Segment 22: Connecting Hospitals to the NREN

NLM and the Internet. NLM. Jan 1994. 4 minutes.

NLM Update Satellite Broadcast. NLM. Jan 1994.

Online Clinical Practical Guidelines. NLM. June 1994.

Perspectives on the National Information Infrastructure:

CSPP's Vision and Recommendations for Action.

Computer Systems Policy Project, 1993. 9 minutes.

"Providing a Future for the Past." University Microfilms International Preservation Division, 1990. 13 minutes.

"Why Grateful Med". Greater Midwest Regional Network of Libraries of Medicine. 10 minutes.

Slides:

Script and slides for presentations "The Library's Contribution to Quality: The Bottom Line". Medical Library Association, 1992.

Audio Cassettes:

1992 MLA Annual Meeting (47 cassettes)

1993 MLA Annual Meeting (27 cassettes)

1994 MLA Annual Meeting (27 cassettes)

1995 MLA Annual Meeting and 7th International Congress on Medical Librarianship (72 cassettes)

Attention Deficit Disorder in Children and Adults - Dr. Hallowell, ADDult Support of Washington (2 cassettes). 1994.

American Society for Information Science, 1989, "IAIMS" (2 cassettes)

PNC/MLA 1994 Meeting (4 cassettes as follows)

1. Bridges to the Community Through Nursing Research. Clarann Weinert S.C., PhD, RN, F.A.A.N.

2. Planes, Trains & Automobiles: Travels Through Healthcare. Sean McLinden, M.D.

3. Hanford Health Information Network. David Mayo, Panhandle Health District. Kathleen Waters

4. The Future of Healthcare Information Systems. David E. Garets

The RML also has a variety of manuals that have been prepared by the various Regional Medical Libraries over the years on such topics as library management. We also have strong collections in preservation, accreditation, grants, and the Internet.

Oregon News
by Madelyn Hall

Kathy Martin at Willamette Falls Hospital, Oregon City, has a new part-time library technician, Ann Petersen. Natalie Norcross, librarian at Tuality Community Hospital in Hillsboro, and Patrice O'Donovan, OHSU, were both recently certified as AHIP members at the distinguished level.

OHSLA news: OHSLA is going to have a home page. *RxLibris* will be published online beginning this fall. OHSLA now has individual memberships (before it was only institutional).

Barbara Sherry, librarian at St. John's Medical Center in Longview, WA, recently hired a half-time library technician. Darlene Sutinen began work in July. Barbara is also working closely with the hospital's foundation to seek sources of funding to create an oncology information service for patients and family members. Barbara reports that the PPP connection provided by the RML is "working great" and that the library has one terminal dedicated for Internet use by the hospital staff or the broader integrated community. She has been teaching Internet use to specific staff groups on Wednesday mornings at their "Internet breakfasts." Along with coffee, juice, and baked goods, hospital staff can learn the basics of navigating the 'net. Barbara uses a PC viewer to effectively present to a larger group, and teaches the Internet to individuals on a daily basis. She has tried to purchase every book that features Netscape (their web browser), and these titles are constantly checked out.

From Jeff Gartman/MWMC: In early June, my plane landed in Klamath Falls and thus began a series of interviews which led to my being hired as the Library Coordinator at Merle West Medical Center. Hello to everyone. My name is Jeff Gartman and I have now been working at MWMC since about the middle of July. My wife and I moved out here from the Midwest where I had previously served for three years as Medical Librarian at St. Nicholas Hospital in Sheboygan, Wisconsin. Unfortunately my job there was phased out as a result of budget cuts, thus my ending up in Oregon. For your info, I earned my Master's in Library Science from the University of Wisconsin-Milwaukee and did my internship at Marquette University in Milwaukee. I thoroughly enjoyed the challenges and growth of the last three years and look forward to new challenges here at Merle West. I also enjoyed and learned much from my fellow librarians in an active hospital library consortium in Northeast Wisconsin and hope to find a way to become involved here as well. If there is any way I can be of service to all of you, please do not hesitate to call on me; and I hope you will not mind it when I call or fax you and ask a few questions as well. I hope to meet many of you in the near future and want to extend my wishes to all of you for a great fall!

[from the editor ... have you ever noticed the initials PC-D after the names of Oregon-area librarians in their e-mail messages? I finally asked Madelyn what it stands for. Her answer: "pretty cute dish ... perky, coy, delightful ... plump, cellulite, dimpled ... pale, cranky, dour ... PARTIALLY COMPLETED DEGREE! 15 credits completed - 27 to go! :) That will be a newsworthy item in two years! Actually, ... I have no idea what it stands for and just notice it when people forward my messages back to me, as it doesn't show up on my 'letterhead.' Must be something with the OHSU system." So now your editor's curiosity is appeased and I hope Madelyn forgives me. Her answer was just so charming!]

New Standards - Canadian Libraries in Healthcare Facilities

The Canadian Health Libraries Association / L'Association des bibliothèques de la santé du Canada has released new standards for libraries in health care facilities. Note that a French translation is in process.
CHLA/ABSC STANDARDS FOR LIBRARY & INFORMATION SERVICES IN CANADIAN HEALTHCARE FACILITIES
(2nd ed.) ISBN 0-9692171-4-5; soft cover

A major revision of the 1989 CHLA/ABSC Standards for Canadian Health Care Facility Libraries, these standards focus on the provision of knowledge-based, client-centred information, following the collaborative model developed by the Canadian Council on Health Services Accreditation
Orders must be prepaid in Canadian funds.

Contact Jim Henderson with questions.
e-mail: jimh@wimsey.com Envoy: BCMLS

Mail order with payment to:
CHLA/ABSC
P.O. Box 94038
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Toronto, Ontario M4N 3R1
CANADA
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CHLA/ABSC Members \$30 each	\$ _____
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*Price includes postage & handling; do not add PST or GST

Washington News

On Tuesday, June 27, 1995, the Seattle Area Health Library Consortium, Inc. (SAHLC) held its final meeting at Swedish Medical Center in Seattle. There will be no more general meetings. The complete dissolution will take the rest of the calendar year. The executive board will tie up loose ends and a final report will be issued in early 1996. SAHLC will always be remembered as the catalyst for the local hospital library cooperation that exists today. -- *Nancy Turrentine*

Donna Locke, chief of library services at Seattle's VA, has accepted a similar position at the VA in St Louis, Missouri. She will leave Seattle in late September -- after the PNC/MLA meeting in Bellevue. Good luck, Donna. Meg Buchanan left the OSHA library to work at the library of the Oregon Institute of Technology in Klamath Falls, Oregon. Laura Podojil has taken over Meg's duties at OSHA.

Elizabeth Bolden and Marcia Batchelor at Madigan's Medical Library offered a two week demonstration project of LATCH (Literature Attached to Charts) during mid-August. LATCH has been practiced in other medical libraries since the early 1970's, but it was a first at Madigan. The physicians and nurses thought it was wonderful. Elizabeth and Marcia quickly concluded that it would take additional staff to institute the program. Whether new staff and LATCH are added has not yet been decided. -- *Marcia Betchelor*

The Hospital Library at Children's Hospital & Medical Center has taken a couple of giant steps into the future. First, we recently signed a contract with Ovid Technologies to provide our users with online access to Medline and several other databases. Because our access is over the Internet, via telnet to Salt Lake City, Utah, we have no equipment to maintain onsite. Response has been very enthusiastic, and we are busy teaching classes 3 times a week.

Our second leap was to junk our dearly-beloved, but FTE-eating card catalog and switch to an online public catalog. We chose WLN's LaserPac because we already had our holdings in WLN. Right now it's only available on computers in the Library, but we have plans to load it on the hospital's network so that it can be launched from the Children's home page. It's too early to say what patron reaction to the demise of the card catalog will be, but at least no one has fainted yet! We are very grateful to Peggy Burt, who helped us implement both of these projects, and wish her well in Boulder, Colorado. -- *Kathleen McCrory, Susan Klawansky*

Lorraine Raymond retired from UW in the spring. Laura Larsson will be teaching CE102: Health Care Administration, at the New York/New Jersey Chapter annual meeting in NYC, September 15. She will also be moderating a session at the Second Annual Washington State Joint Conference on Health (HealthQuake: Health in Transition) to be held in Yakima, September 17-20.

Carolyn Weaver is updating MLA's DocKit #1, "Professional Position Descriptions in Health Sciences Libraries." Deadline for submissions is October 31; contact Carolyn with questions.

Sherrilynne Fuller has published two interesting articles:

Braude, R.M., Florance, V., Frisse, M., & Fuller, S. (1995). The organization of the digital library. *Academic Medicine*, 70, 286-291.

Florance, V., Braude, R.M., Frisse, M.E., & Fuller, S. (1995). Educating physicians to use the digital library. *Academic Medicine*, 70, 597-602.

Correction: In the last issue I listed Carrie Fry (new librarian at Auburn General Hospital) as a graduate of the UW library school. While she is a Seattleite born and bred, she received her MLS from Indiana University. Apologies to Carrie. -- ed.



thank you for sharing

Harry Finley, a graphic designer, has opened The Museum of Menstruation in the basement of his home in Landover Hills, Maryland. While he has a sense of humor about his project, his collection offers a comprehensive survey of menstruation and popular culture from the 1880's to the present. His displays cover 1) the history of menstruation in Western society, 2) how feminine hygiene products are advertised in countries around the world, 3) ecologically correct products, and 4) the biological aspects of menstruation.

He also offers a related newsletter: Box 2398, Landover Hills, MD 20784-2398 to subscribe.

So far, most of the visitors to the museum have been women. Call ahead to schedule a visit (301.459.4450). The museum is only open ... periodically!

-- culled from the March, 1995 issue of *Allure*

SEE YOU SOON IN BELLEVUE !

Northwest Notes
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Northwest Notes is published four times per year by the Pacific Northwest Chapter, Medical Library Association: Alaska, Alberta, British Columbia, Idaho, Montana, Oregon, and Washington.

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Statements and opinions expressed in the newsletter do not necessarily represent the official position of the Chapter or the Editor. **News and articles are welcome!** Please include your name, library, address, phone and fax number, and e-mail address (if available). **The editor reserves the right to edit submissions as necessary.**

Articles from *Northwest Notes* may be reprinted without permission; credit would be appreciated.

To join the Pacific Northwest Chapter, send dues to:

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PNC/MLA Treasurer
NW 1840 Hall Dr.
Pullman, WA 99163-3551

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