

Letter from the Chair

First, let me encourage all of you to attend the meeting in Sacramento on January 28th to 31st, 2004. The meeting is sponsored by the Northern California & Nevada Medical Library Group. Members of the Medical Library Group of Southern California & Arizona are also invited to this meeting. I can think of three reasons to come:

1. To meet our gracious hosts, who aren't making us do a darn thing, but ask us for all kinds of input about what we would like to see happen at this meeting.

2. The weather in Sacramento has got to be way better in January than the Pacific Northwest

3. A chance to visit Sacramento and all of the great places that are within a short driving distance.

Look for more information to come, from Terry Jankowski, our PNC/MLA rep to the Sacramento meeting program planning committee in the newsletter. I am looking forward to attending this meeting and encourage as many of you as can attend to be there!

My second purpose in this letter is to continue on where Bob Pringle, now past chair, left off, telling you about the PNC/MLA goals as reflected in the MAP. The full MAP is available on the PNC/MLA Web site, if you are interested in see the entirety of it. In this letter I will discuss Goal 3.

GOAL 3:

Collectively represent the interests of PNC/MLA members in the region

The intent is to represent the benefits you will receive, as well as the ways you can be part of the process involved in meeting these goals. We have three sub-goals concerning:

- A. Vendors
- B. Advocating for librarians
- C. Government Relationships.

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Nominations and Elections Committee Annual Report for 2002

On August 1, 2002, 221 ballots were mailed to the membership; 104 ballots were returned. Elected were:

Vicki Croft, Chair-Elect
Heidi Sue Adams, Treasurer
Anne Girling, Recording Secretary
Susan Long, MLA Nominating Committee
Nominee

The committee thanks all candidates who graciously agreed to run for office. Committee members were Janice Bacino, Past PNC/MLA Chair and Committee Chair and Maryanne Blake.



CALIFORNIA HERE WE COME!

by Terry Jankowski

After MLA in San Diego perhaps you'd like to explore "the other California." Or maybe you weren't able to go to San Diego and would like to take this opportunity to visit California. Do we have the opportunity for you! The NCNMLG and MLGSCA (that's the Northern California and Nevada Medical Library Group and Medical Library

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OFFICERS - 2003

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Committee Chairs 2003

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Nominating

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Benchmarking Liaison

[Robin Braun](#)

MLA/AHIP Liaison

[Terry Jankowski](#)

eCopy

by [Heidi Sue Adams](#)

Are you thinking about new advances in Document Delivery systems? Allow me to tell you about my experience. I assure you, efficiency is easily obtained these days with the advent of new digital systems.

Before we get started, please understand that Ariel is the software that allows you to use your computer and scanner. There is no need to purchase a specific type of photocopier in order to use the Ariel software. eCopy is the software that works only on Canon photocopiers. DocSend works on existing Twain-compliant photocopiers along with Canon and Ricoh copiers. Also, Ariel only works with other Ariel systems, whereas eCopy and DocSend will send to all email addresses regardless of the system (or lack thereof) installed in the recipient's library.

Ariel, introduced in 1991, is the document delivery system widely known in library circles. According to Ariel's website, "[w]ith commercially available hardware and Ariel software, you can scan articles, photos, and other documents directly; transmit the electronic images to other Ariel workstations anywhere in the world, using either FTP or e-mail; and convert them to PDF for easy patron delivery. The process is seamless—and all with no long-distance phone charges." They couldn't

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Future PNC/MLA Meetings

PNC Fall 2003 - CE only, October 17 & 18, 2003, Seattle, WA

PNC Joint Meeting, January 28-31, 2004, Sacramento, CA

PNC Oct 2-5, 2004: Seattle - Washington Athletic Club

PNC Sept/Oct 2005: Portland

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Statements and opinions expressed in the newsletter do not necessarily represent the official position of the Chapter or the Editor.

News and articles are welcome! Please include your name, library, address, phone and fax number, and email address (if available). The editor reserves the right to edit submissions as necessary. Articles from *Northwest Notes* may be reprinted without permission; credit would be appreciated.

CA meeting, from page 1

Group of Southern California and Arizona) have invited PNC/MLA to their Joint Meeting, 2004 Gold Rush: the Information Frontier in Sacramento, CA, January 28-31.

Sacramento is the capital city of California and sits on the Sacramento River, 90 mi NE of San Francisco. It serves as the gateway to the gold rush country and wine country. Reno and Lake Tahoe (with entertainment and skiing) are only a couple hours away. And if you can take an extra day, visit Yosemite National Park with its breathtaking vistas.

January's average temperature is 55 degrees. We can expect sun, clouds, wind or rain – just like a Seattle spring! Several airlines serve Sacramento and the airport is only 15 minutes from downtown Sacramento. Airfares are reasonable. Amtrak has a station within walking distance of the conference hotel if you want to make the leisurely journey by train.

The meeting will be held at the Holiday Inn, Capitol Plaza situated between Old Sacramento (think funky shops and museums) and the Downtown Plaza Shopping Mall (think stores, theaters and food) and close to Arco Arena, home of the Sacramento Kings basketball team. The Crocker Art Museum, the Capitol building and Sutter's Fort are nearby for further exploration.

NCNMLG and MLGSCA will welcome us with a reception Wednesday night. CE opportunities will be available Wednesday Jan 28 and Saturday Jan 31. In addition to contributed papers, vendor demos, posters

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Chair, from page 1

Objective 3.A: To improve librarians' ability to use vendors effectively.

Strategies

3.A.1 Develop ways of providing information to members on vendors or products.

3.A.2 Explore members' needs for consortial purchases

Measurement Indicators

· Continue to provide a forum for vendor products and information at each annual meeting.

Vendor exhibits is always rated as one of the most important aspects of annual meetings and programs committees always put awesome effort into bringing us the exhibitors that we are most interested in. Members can always recommend particular vendors that they would like to see exhibit at our meetings.

· By 2003, charge a committee to prepare a strategy for creating consortial purchases.

A committee has been formed, with Pamela Murray at the helm, continuing the great work she did with WMLA. We hope that we will be able to put together consortial agreements that will help libraries provide services and content for their patrons that they could not otherwise afford.

· By 2004, have the new committee survey members as to their needs for collective vendor contracts for products and services.

A survey will be coming out soon, asking members about their current consortial agreements, vendors used, and future needs.

· By 2005, offer a program on negotiating vendor contracts.

Look for a workshop on this timely topic at a future PNC/MLA meeting.

Objective 3.B: To advocate for the Health Sciences Librarian Profession.

Edupage, March 17, 2003

VISIT THE DOCTOR ON TV

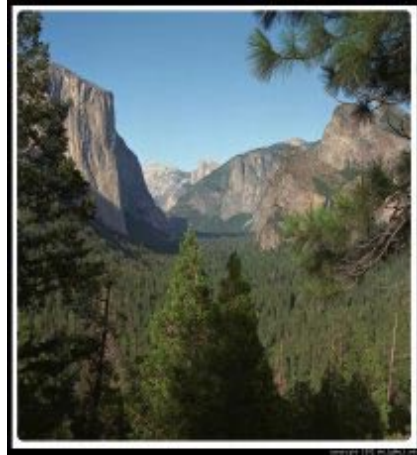
Students at Ball State University in Indiana are testing a system that allows them to have consultations with doctors from their dorm rooms. The system, called iSee TV, was developed by U.K.-based Media Logic. Using the system, students can talk to a health-care professional on the telephone while seeing that person on a PC screen. The broadband application allows doctors and nurses to use pictures or diagrams to discuss or explain symptoms and the like with students. Benefits of the system include greater hours of availability than clinics, not having to get to the clinic (especially for sick students or when the weather is inclement), and being able to discuss sensitive health matters, such as alcohol- or sex-related issues, in a more comfortable setting. BBC, 17 March 2003. <http://news.bbc.co.uk/2/hi/technology/2846479.stm>

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and plenary speakers, there will be plenty of time for networking, business meetings and dine arounds. PNC/MLA will be offering prizes for the first three PNC members who register for this meeting. Watch the web site for program and registration information. Feel free to contact Terry Jankowski (terryj@u.washington.edu or 206-543-3397), co-chair of the Joint Meeting CE Committee with questions.

Travel Time from Sacramento to:

San Francisco 1.5 – 2 hrs
Lake Tahoe Ski Area & Truckee 1.5 – 2 hrs
Napa / Sonoma Wine Country 1-2 hrs
Reno, Nevada 2 hrs
Sierra Nevada Foothill Wineries 1 hr
Yosemite 3-4 hrs



Useful Sacramento Web Links

- www.sacramentocvb.org/index.html
- www.oldsacramento.com
- www.cityofsacramento.org
- www.gocalif.ca.gov



Children's Hospital Library Goes Lives with its first ILS

After nearly a year of implementation, Children's Hospital Library's new integrated library system went live on September 3, 2002. The system – Voyager, produced by Endeavor Information Systems – is probably familiar to most readers in its form as LocatorPlus, the catalog of the National Library of Medicine.

Although the Library at Children's has been automated for many years, the programs used for each library function were standalone, purchased from different vendors at different times. Children's librarians Susan Klawansky and Kathleen McCrory, along with Library Technician Sue Groshong, sought approval for many years for the purchase of an integrated system to both improve workflow internally and provide a web-based, real-time complete catalog of holdings on every desktop throughout the institution. With this software now in place, the Library hopes to move forward with many new services it could not provide before.

After a Name our Catalog contest held this summer, the winning entry was Bookworm. The physician who submitted that entry described it this way: *"Crawling through the web, worming for information or attracting a school of knowledgeable fish, Bookworm will help you find what you need."* Indeed.



Around the Region

Northwest Librarians Receive MLA Awards

submitted by Jan Schueller & Dolores Judkins

If you took a look at the 2003 Awards listing, you will see some familiar names:

Sherrilynne Fuller, (UW HSLIC) has been named a Fellow of MLA. *Beshia Popescu* (St. John Medical Center in Longview, WA) is the recipient of the 2003 MLA Continuing Education Grant. *Elizabeth Hill*, (Kootenai Medical Center, Coeur d'Alene, ID) has received an EBSCO/MLA Annual Meeting Grant. as has *Karen Lippert*, (OHSU Library). The Rittenhouse award for best unpublished paper by a student was won by *Tracy Dana*, who is currently interning at the OHSU Library. Hurray for the NW! Check http://www.mlanet.org/awards/awards_2003.html for the complete listing. All recipients will be acknowledged at the Awards Celebration Luncheon on Monday, May 5th from 12:30 to 2.

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Oregon

Feb 19, 2003

I regret to inform you that the medical library at Meridian Park Hospital in Tualatin, Oregon, will be closing at the end of this month. Services will continue to be provided to Meridian Park staff from Legacy Good Samaritan Library. As many of you are aware, Oregon is experiencing a severe downturn in reimbursement. Health systems such as Legacy that treat large numbers of uninsured, Medicaid, and Oregon Health Plan patients are experiencing a dramatic reduction in revenue and are forced to curtail valuable services to reduce cost.

Our thanks and best wishes to Claire Swanson, MLS, who has been the Meridian Park Librarian and a valued member of the Legacy Library group for the past year.

Full Text Nursing Collection

Beginning February 2003, OHSU Library will offer all nurses licensed in Oregon (RNs, LPNs, CRNAs, CNSs, NPs) free access to Ovid Technologies' Lippincott/Springhouse Nursing Collection, an Internet-based library of 12 nursing texts. Funding comes through a Digital Libraries Grant from the National Library of Medicine. The purpose of the 18-month grant is to determine the usefulness of such a resource to nurses in various types of settings and with differing specialties, and to test the feasibility of statewide coverage through a blanket agreement with the resource provider. The library has already established a similar arrangement for Oregon physicians, funded through their license fees, allowing them access to STAT!Ref, another Internet-based, full-text library.

Orbis and Cascade Merge

The Orbis and Cascade consortia have agreed to merge to create the Orbis Cascade Alliance, a new library consortium serving 26 member colleges, universities, and community colleges throughout Oregon and Washington. Current Orbis membership consists of 20 academic institutions in Oregon and Washington, including OHSU, while Cascade serves the six public baccalaureate institutions in Washington. During the summer of 2003 the two INN-Reach union catalogs (<http://orbis.uoregon.edu/>, <http://cascade.lib.washington.edu/screens/opacmenu.html>) will be merged. Students, faculty, and staff at member institutions will have easy access to library materials from a database of 22 million books, sound recordings, films, maps and more.

For information on how to obtain materials from Orbis now, see <http://www.ohsu.edu/library/orbis.shtml>. For additional information on the Orbis/Cascade merger, see http://libweb.uoregon.edu/orbis/iccl/Orbis_Cascade_Alliance_0211.html.

Please contact Cindy Cunningham at cunninggc@ohsu.edu or (503) 494-3481 if you have questions.

Washington

Debbie Ketchell

Stanford has great news. Debbie Ketchell is coming to Lane Medical Library, June 1, 2003 as Library Director and Associate Dean for Knowledge Management. The following is the announcement from Dean Philip Pizzo:

I am very pleased to announce that Ms. Debra Ketchell has agreed to become the Director of the Stanford University School of Medicine Lane Library and Associate Dean for Knowledge Management. Ms. Ketchell, who was selected following an extensive national search led by Dr. Henry Lowe, is currently Deputy Director of the Health Sciences Libraries at the University of Washington. She is also on the faculty at the University of Washington in the Division of Biomedical and Health Informatics and serves as the Principal Investigator for the PrimeAnswers Project. PrimeAnswers, funded by a National Library of Medicine grant, is a digital

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Region, from page 5

knowledge base of best available evidence and other referential information objects integrated to provide answers to primary care providers in their daily management of patients. At the University of Washington she led the development of a model digital library serving a five-state regional education network. Her research interests include: contextual inquiry of clinician and researcher workflow, integration of information at the point of care, and integration of information literacy as case-based learning in the health sciences curricula. [<http://healthlinks.washington.edu/hsl/liaisons/ketchell/>]

Ms. Ketchell received her B.S. degree in History from the University of Montana in 1975 and her M.L. from the University of Washington in 1976. She has held previous library management positions at schools of medicine in Nevada and Eastern Virginia. We are very excited that Ms. Ketchell will be joining Stanford in June and are confident that she will lead the development of our medical library for the 21st century. Please join me in welcoming Debra to Stanford.

Philip A. Pizzo, MD, Dean, Stanford University School of Medicine



eCopy, from page 2

have summed it up better than that.

From 1994 to 1998, I used Ariel for transmitting documents as requested by interlibrary loans. The latter half of 1998, I also served as the Systems Librarian, which meant I had to deal with technical support of Ariel. Luckily for me, the previous Systems Librarian worked out the kinks regarding the firewall access, so I had very little technical support issues to deal with. In a nutshell, I like Ariel. Once the firewall bugs were ironed out, it worked rather well. I feel that it is a great system, based on a very advanced concept when first introduced to the market. (Admittedly, I am not at all familiar with the current Ariel software.)

I changed libraries and took on a position in a library that did not have Ariel. Naturally, I requested to have the Ariel software installed in the library. During that time, the hospital was reviewing their contract for copier services. It was suggested to me that perhaps a system called eCopy would suffice. I reacted initially thinking that nothing could replace Ariel, but I was willing to look at eCopy (if only to give intelligent reasons why eCopy was not an acceptable replacement.) A new, updated photocopier was installed in the library, and along with it was the option to install the eCopy software.

The digital photocopier Canon ImageRunner 2200 was selected for use in the Medical Library. It is a copier, scanner, network printer, and fax machine in one. For transmitting fancier e-documents, I use the software eCopy. eCopy has proven to me to be better than Ariel because of its functionality. It requires the user to have an account on the network, therefore the firewall problems that were prevalent with Ariel are non-existent. This requirement also allows for increased security, along with easy record-keeping for filled document delivery requests. The following is a synopsis of the more frequent tasks I perform with this photocopier and the eCopy software.

Treat it as a standard copy machine; copy books/articles, collate, use the document feeder etc. Treat it as a mailbox; allows scanning a large or often used document, saving it in memory and then simply printing it out without having to copy the original again. This is great for those large guidelines. For example, I've copied (scanned) the OSHA's Bloodborne Pathogens document and saved it in memory. A nurse can simply go to the copier and print out the document, with no need to re-copy the original. This has been especially useful for the various cardiology guidelines and other large documents relating to clinical care. It is also great for class handouts. Students can be responsible for printing their own, thus encouraging initiative and reducing paper waste.

Treat it as a printer; print to this machine from any computer on the network. I can also scan something on the library copier and have the article print on a networked printer in a physician's office across the street. Double-sided printing is also easy to do with this machine!

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Spotlight On....

Heidi Sue
Adams

1. What is your favorite word?

“Whoops” - not because what it means, but because the sound of it makes me want to laugh. Of course, it’s usually not presented during a time that you want to laugh, which sometimes makes it more difficult not to giggle.

2. What is your least favorite word?

Won’t.

3. What is different about working where you are now from previous jobs/places?

I’m now an OPL in an area where the next closest clinical librarian is approximately two hours away. Previously, I was one of many in a library, in a system with four medical libraries, in a location with many other hospitals and medical libraries.

Also, it’s very difficult to pull practical jokes on yourself...sometimes downright depressing. But much to the delight of my neighboring departments I’ve discovered their humor and I’m making up for lost time. (Or is that my delight??)

4. Is there anything surprising or unexpected about your job or work environment?

The first thing that was surprising and unexpected to me was that I could directly see the results of my work. In other words, I didn’t do a search for a physician and wonder what became of the information I presented them. I actually do see differences in this hospital as a result of my work for those that requested library service. And the physicians are very good about verbally appreciating the library.

Another thing that was surprising and unexpected to me is the fact that I sense a cooperative spirit among all types of libraries in the state of Montana. Previous to working here, I never gave a second thought to public libraries because there were so many other medical libraries, but here there’s such a high level of cooperation among public, academic, and even some of the school libraries with this particular medical library.

5. Do your outside interests help on the job?

Yes, I believe all my interests helps me. Now, if there was a way I could work in a medical library that had a fish pond or stream gurgling through...

6. What turns you on?

Life. Life turns me on. I like to experience anything and everything at least once. I pride myself on thinking that if today was my last day in the living world, I’d be proud to say that I’m happy with what I’ve experienced in my life. I’ve always had the thought in the back of my mind to experience life activities like there’s no tomorrow. But I keep going back to fishing and exploring the great outdoors, especially rugged country areas.

7. What turns you off?

People who attempt to take advantage of you, and people who don’t have a conscience, or any respect for others. Oh, and the taste of asparagus...ugh.

8. Do you have family members and/or pets you’d like to tell us about?

I have a great set of parents. They are very humorous. They’ve been married over 40 years and their biggest squabble to date is over how to cut a grapefruit. Also, Marty. We are getting married this September. (Yes, surprise of all surprises, the eternal bachelorette is getting married.) I’m happy to report that he also loves fishing and is a phenomenal cook! As for pets, currently we have a very playful cat that adopted us. I see more animals in the future.

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9. What are your most satisfying hobbies or leisure-time interests?

Fishing.

10. What sound do you love?

Silence.

11. What sound do you hate?

The sound that feedback from microphones make.

12. What profession other than librarianship would you like to attempt?

Paralegal. A racehorse jockey. Travel agent scouting out new travel spots.

13. What profession would you not like to participate in?

Chef.

14. Do you have any books, movies, recordings, etc. you would recommend? (variation - what book(s) are you reading right now? What is the last movie you saw?)

I'm currently reading and loving the Stephanie Plum series by the author Janet Evanovich. Stephanie's antics make me howl. I'm currently on book five, "High Five". This is a very easy reading, light and humorous series. I found out about this series when my volunteer gave me book six, "Hot Six" to read on the plane on the way to MLA last year. I appreciate the lady in the seat next to me for not getting annoyed because I actually could not stop laughing out loud for most of the flight. And honestly, that's unusual for me to laugh out loud around strangers like that.

15. If you were to come back as an animal, what would you choose and why?

A hawk. I like to soar and be free.

16. If heaven exists, what would you like to hear God say when you arrive at the Pearly Gates?

"Well, Hello there. Did you have a good time?"



8th Grade Final Exam

Find the answers to this test at:

<http://www.barefootsworld.net/1895examcomp.html>

Mentoring: Sharing Experiences for Professional Growth

Submitted by Irene Lovas and Tovah Reis, Co-Chairs, MLA Joint Section/Chapter Councils Committee for MLA 2003

Mentoring has become a national movement in business and industry as organizations strive to insure recruitment, retention and productivity of talented employees. Librarians who have traditionally sought talented and respected colleagues to share opinions and experiences in an informal manner are experiencing the need to explore more formal approaches to mentoring as we continue to recruit new members to our profession.

This year at the MLA Annual Meeting in San Diego, there will be a three-hour program on Wednesday, May 7 from 9am to 12 noon where members can learn about and discuss how to further develop, implement and maintain mentoring activities in our organization. The committee responsible for planning this program is the first to be composed of members from both Section Council (Stephen Greenberg, Jett McCann, Tovah Reis) and Chapter Council (Irene Lovas, Paula Raimondo, Debbie Sibley).

Consultant Karen Garman, Ed.D., who spoke at the November 2001 joint meeting of the Association of Academic Health Sciences Librarians (AAHSL) and the Association of Medical Colleges (AAMC), will set the stage for the program by providing an overview of mentoring. Dr. Garman is a nationally recognized speaker and consultant who specializes in the fields of

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Strategies

- 3.B.1 Provide tools for members to be effective advocates for their services and their profession.
- 3.B.2 Educate other health professionals about the role of health information specialist/librarian.

Measurement Indicators

- By 2003, begin publishing in Northwest Notes instances where librarians in PNC/MLA have taught or exhibited to others in the biomedical community.

Articles have appeared in the Northwest Notes about member activities, but we can always use more. Contact Kathy Murray if you or other member librarians have published, taught, exhibited, or spoken for groups in the biomedical community. We want to know what you are doing, so that other members can learn from your experience.

- By 2002, provide members with a letter for their administrators identifying some of the benefits of attending the Annual Meeting.

Kathy Murray will contact CHLA for a letter they provided to their members to use as a model. Give Kathy Murray feedback about whether this would be helpful to you in your work environment.

- By 2003, ask the regional and selected distance library education programs how PNC can assist in developing internships or other development programs for health science librarians.

Dolores Judkins is developing a Web page with two purposes — for one to let librarians know about schools that might be looking for internship situations and secondly to let library schools know what libraries welcome interns.

- Maintain an MLA Benchmarking Liaison position.

Robin Braun continues on in this position, after having very ably supported the beginning of the MLA benchmarking initiative.

Objective 3.C: To provide members with information on legislative issues and support lobbying efforts where appropriate.

Strategies

- 3.C.1 Maintain formal link with MLA Governmental Relations committee and other library organizations.
- 3.C.2 Alert membership to relevant legislative issues.
- 3.C.3 Support lobbying efforts for appropriate issues.

Measurement Indicators

- Governmental Relations Chair will annually subscribe to the electronic version of *ALA Washington Newsletter (ALAWON)* and will disseminate relevant issues to PNC/MLA membership via HLIB-NW.

This being done, and Bob Richart very ably sends these timely messages out via HLIB-NW.

- Governmental Relations committee will inform membership about relevant issues via HLIB, *Northwest Notes* or other appropriate means.

The Government Relations committee provided a fine example of this kind of communication this year with the challenges to the Washington State Library's funding.

- By 2001, develop generic tools and web links for influencing political change.

All of the committee chairs will be asked to put content about their committee membership and activities in the next few months up on the PNC/MLA Web site. This will give the Government Relations committee, a place to provide links and generic tools.

Objective 3.D: To promote and increase membership in PNC/MLA.

Strategies

- 3.D.1 Recruit MLA members and other health science librarians who are in the region and who are not yet PNC/MLA members.
- 3.D.2 Promote PNC/MLA to graduate library students in the region.

Measurement Indicators

- The membership database is maintained on an ongoing basis.

Kathy Martin, as Membership chair, maintains this database and continues to make improvements in it.

Chair, from page 9

· Continue to send issues of Northwest Notes to the two library and information science graduate programs in our region, the University of British Columbia (UBC) and the University of Washington Information School. This is being done.

· By 2003, determine a process to annually award one free PNC/MLA membership at each school to the health sciences library students at UBC and UW.

Either a PNC/MLA membership or meeting registration will be provided starting in 2004, with a process to be put in place for selecting the student by Kathy Murray and Dolores Judkins.

Goal 3 updated March 16, 2002 (Board)



Mentoring, from page 8

mentoring, healthcare education, leadership and performance.

To share some of their unique experiences of professional growth, a distinguished panel of health sciences librarians including Sue Trombley, from the Arizona Health Sciences Library in Tucson, Ruth Holst, currently the associate director, NN/LM Greater Midwest Region, and Rick Forsman, director of the Denison Memorial Library at the University of Colorado Health Sciences Center will bring their perspectives of mentoring to the discussion. Sue is a recent graduate, Ruth is at mid-career and a former hospital librarian who has been and has mentored, and Rick is a “senior” librarian who has mentored librarians throughout his career.

A Town Meeting will cap off the morning. This will be the time for everyone to express opinions, to offer ideas and thoughts, and to ask any questions about mentoring. It will be an opportunity for MLA members to hear about the mentoring activities of MLA, its Sections and Chapters, and other professional associations and organizations. The Town Meeting will be the place to continue planning mentoring initiatives for our professional organization.

Before the Annual Meeting, there will be opportunities for you to assist the Committee in planning the Town Meeting. A bibliography of mentoring resources will be posted on MLANet. There will be a place on MLANet to post suggestions, comments and questions to be addressed at the Town Meeting. You also can email any ideas or questions to either Irene Lovas (email: Irene.Lovas@cshs.org) or Tovah Reis (Tovah_Reis@brown.edu). Please take this opportunity to participate as the MLA membership continues to develop and implement mentoring activities for future health sciences librarians. Click http://www.lib.uaa.alaska.edu/hsis/pnc/mentor_database_ad.pdf

to see the mentoring ad created by MLA.

NEW MLA PUBLISHING FORMAT AND PROPOSAL GUIDELINES

The MLA Publishing Program, under the guidance of the MLA Books Panel, introduces the Quick Guide format to showcase current or emerging issues in librarianship. Envisioned as quick-turnaround publications, the approximately 100-page, six-by-nine-inch softcover books will assess the current state of the profession. The titles will be copublished with Neal-Schuman Publishers and undergo peer-review by the Books Panel. Quick Guides are not intended to be comprehensive treatments of topics but concise, easy-to-digest books on focused topics. Quick Guides will help capture the immediacy of hot topics and guide readers through the issues.

The Books Panel also announces a change in the proposal process that makes submitting proposals easier

continued next page, bottom

Treat it as a fax machine; send and receive faxes. If I am using the copier, a fax can still come in to memory and then print out at the first free moment. Likewise, I can send a fax and immediately start copying a document while the fax still runs in the background. I can also scan an item and send as a fax, or email without making any print.

Treat it as a scanner (similar to Ariel); take a document, place it on the copier, scan it into pdf, tiff or ecopy format and then send it through email. Articles emailed to me come to my network computer, from which I can order to print copies on digital photocopier.

Advanced e-document techniques allow receiving/sending a document form that requires a signature, the form is signed and the sent/received document looks just as if someone signed it right there. Also, if a particular physician wants information on a specific item and it's buried inside an article, I can actually highlight, block, draw arrows etc and send the marked up document electronically. He/she will receive it complete with the highlighted section or other doodles. The possibilities are endless.

On a final note, for those of you who don't want to purchase a Canon photocopier, IKON has come out with a similar product called DocSend, that is compatible with existing Twain-compliant equipment.

Please let me know if you have any questions or other thoughts. I'm sure I didn't cover everything. However, one thing is for sure...since I've had this set-up, my paper supply costs, fax charges, and postal fees have dropped dramatically. So has the time spent photocopying. The eCopy system has far surpassed all expectations that I had.

Ariel's website: <http://www.infotrieve.com/ariel/index.html>

eCopy's website: <http://www.ecopy.com/index.htm>

DocSend's website: <http://www.ikon.com/products/workmngtsol.asp#docsend>


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Vacancy Announcement

TITLE: **Head, Systems, Health Sciences Libraries**

LOCATION: Health Sciences Library

GENERAL DESCRIPTION:

The University of Washington Health Sciences Libraries (HSL) seeks an innovative, user-oriented and technically proficient individual to provide leadership and vision to a team of talented experts committed to utilizing technology to deliver information at the point of need to faculty, staff and students in the health sciences. The HSL serves over 20,000 individuals, including: top-ranked Schools of Medicine, Public Health and Community Medicine, Nursing, Pharmacy, Dentistry and Social Work; a top rated public university biomedical research program; and two large academic medical centers and their affiliated neighborhood clinics. A nationally recognized regional educational program offers training sites throughout Washington, Wyoming, Alaska, Montana and Idaho (WWAMI). The HSL is composed of the Health Sciences Library and Information Center, the Social Work Library and the K.K. Sherwood Library at Harborview Medical Center, and is a part of the University Libraries with close affiliations with the Health Sciences Schools. The HSL serves as the regional Library for the Pacific Northwest, National Network of Libraries of Medicine. This position reports to the Director, Health Sciences Libraries. See <http://healthlinks.washington.edu/hsl> for further information. 

for would-be authors. Please submit Quick Guide topics as well as proposals to the new publishing hotline at pubproposal@mlahq.org. Visit www.mlanet.org/publications/books/bookguid.html to view the new easy, two-step proposal guidelines. 

Nutrition Questions Answered

Q: I've heard that cardiovascular exercise can prolong life. Is this true?

A: Your heart is only good for so many beats, and that's it... don't waste them on exercise. Everything wears out eventually. Speeding up your heart will not make you live longer; that's like saying you can extend the life of your car by driving it faster. Want to live longer? Take a nap.

Q: Should I cut down on meat and eat more fruits and vegetables?

A: You must grasp logistical efficiencies. What does a cow eat? Hay and corn. And what are these? Vegetables. So a steak is nothing more than an efficient mechanism of delivering vegetables to your system. Need grain? Eat chicken. Beef is also a good source of field grass (green leafy vegetable). And a pork chop can give you 100% of your recommended daily allowance of vegetable slop.

Q: Is beer or wine bad for me?

A: Look, it goes to the earlier point about fruits and vegetables. As we all know, scientists divide everything in the world into three categories: animal, mineral, and vegetable. We all know that beer and wine are not animal, and they are not on the periodic table of elements, so that only leaves one thing, right? My advice: Have a burger and a beer and enjoy your liquid vegetables.

Q: How can I calculate my body/fat ratio?

A: Well, if you have a body, and you have body fat, your ratio is one to one. If you have two bodies, your ratio is two to one, etc.

Q: What are some of the advantages of participating in a regular exercise program?

A: Can't think of a single one, sorry. My philosophy is: No Pain - Good.

Q: If I stop smoking, will I live longer?

A: Nope. Smoking is a sign of individual statement and peace of mind. If you stop, you'll probably stress yourself to death in record time.

Q: Aren't fried foods bad for you?

A: You're not listening. Foods are fried these days in vegetable oil. In fact, they're permeated in it. How could getting more vegetables be bad for you?

Q: What's the secret to healthy eating?

A: Thicker gravy.

Q: Will sit-ups help prevent me from getting a little soft around the middle?

A: Definitely not! When you exercise a muscle, it gets bigger. You should only be doing sit-ups if you want a bigger stomach.

Q: Is chocolate bad for me?

A: Are you crazy? Cocoa beans... Another vegetable. It's the best feel good food around!

I hope this has cleared up any misconceptions you may have had about food and diets.



Tech Tips:
A Hard Drive in Your Pocket
by Peggy Baldwin



You've probably noticed that hard drive capacity has gone up over the last two decades, while the size has decreased. The first PC I had on my desk at work, an IBM-AT, had a 20 megabyte (MB) hard drive. Those of you who had computers earlier than talk about hard drives that were in the Ks rather than the MBs! With the advent of Zip drives, we marveled over the fact that they could hold 100 MB on one disk. The miniaturization of hard drives continues with USB Flash drives which can hold the same amount or even more information on them than Zip disks and are small enough to hang from your keychain. With a true plug and play feature, these drives can be inserted into any USB port and the contents can be read and copied to and from the drive. (Operating systems older than Windows 2000 may required the installation of software). A new icon will appear, showing the presence of the USB drive, after plugging the drive into your USB port.

One manufacturer describes: "USB flash disks are hot-swappable solid state hard drives and plug into a computer with a USB connection. They are also know as pen drives.

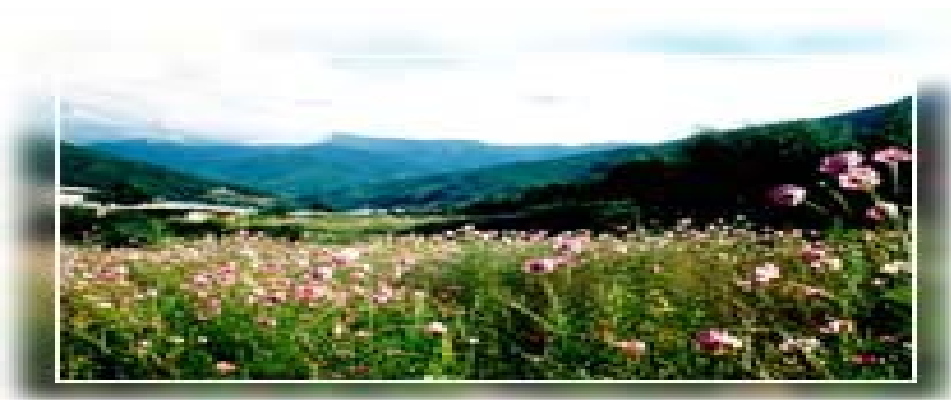
The advantages to USB Flash drives include:

1. The storage media and hardware all in one package, unlike a zip drive, where you need a disk and a drive;
2. Portability – keep it in your pocket and your files can go everywhere with you; and
3. There is no need to plug them in to a power outlet, since the power comes from the computer's USB .port

You can purchase a USB Flash drive in sizes from 16 MB to even 2 GB. They come in models that are compatible either with Type 1 or Type 2 USB ports. Typical prices from a recent Internet search are – 32 MB, \$20.00; 64 MB, \$30.00; 128 MB, \$55.00; 256 MB, \$75.00; and 512 MB, \$145. USB Flash drives of 1 GB and 2 GB sell for the much higher prices of about \$450.00 and \$900.00 respectively.

As you can imagine, it would be very easy to misplace one of these diminutive hard drives. Manufacturer's offer various features that help you keep track of them. Some come with a pocket clip and others with a ring to hook to your keychain. The one I own came with a keychain attachment and a little leather case with a neck strap, for that ever popular geeky look. I actually do like wearing it around my neck, as a conversation piece. People are amazed at the size and the capabilities of these little pieces of hardware.

(Photos from the Official Hand on Review: Q USB Hard Drive, by Julie Strietelmeier, Jun 19, 2001, <http://www.the-gadgeteer.com>) 📌



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PACIFIC NORTHWEST CHAPTER/MEDICAL LIBRARY ASSOCIATION

PROPOSED 2002-2003 BYLAWS REVISIONS

Additions are in **bold**.

ARTICLE IV - ELECTIVE OFFICERS

As presently stated:

Section 2. Duties. Duties of the elective officers shall be those listed in the current edition of the PNC/MLA Responsibility Manual.

Proposed changes:

Section 2. Duties

A. The duties of the elective officers shall be those enumerated below, as well such other duties as are specified in the current edition of the PNC/MLA Responsibility Manual, by these Bylaws, or by the parliamentary authority adopted by the Chapter.

B. The duties of the Chair shall be to preside over all meetings, to represent the Chapter at all times and on all occasions not in conflict with any other officer's defined duties and responsibilities, and to submit an Annual Report to MLA Headquarters by the date requested.

C. The duties of the Chair-Elect shall be to serve as Chair whenever the Chair is not able to do so and to solicit members for all committee assignments.

D. The duties of the Recording Secretary shall be to attend and keep minutes of all Board meetings and to prepare the minutes for distribution.

E. The duties of the Membership Secretary shall be to maintain the current Chapter membership listing, to respond to the MLA compliance survey in cooperation with the PNC Chapter Council Representative, to send renewal forms to the membership, to welcome all new members, to chair the Membership Committee, and to serve as chapter representative on the MLA Membership Committee.

F. The duties of the Treasurer shall be to maintain the financial records of the Chapter, to manage the Chapter accounts, to prepare an annual budget, and to prepare the financial report for the annual business meeting.

G. The duties of the Immediate Past-Chair shall be to serve as Chair of the Nominating and Elections Committee and to select members for that committee, to review and revise the PNC Responsibility Manual, and to advise and assist the Chair as requested.

H. The duties of the Representative to the Chapter Council shall be to represent the Chapter on the MLA Chapter Council by attending the meetings of the Council, to transmit to the Council recommendations that have been approved by the Chapter, to communicate Council business to the officers and membership of the Chapter, and to assist the Membership Secretary in submitting compliance information to MLA.

I. The duties of the Alternate Representative to the Chapter Council shall be to attend the meetings of the Chapter Council if possible, to serve as Representative whenever the Representative is unable to do so, to assume the office of Representative, and to serve out the unexpired term should the Representative become unable to complete the term of office.

Rationale: No duties for the Elective Officers are described in the current Bylaws, which is confusing and not standard practice for association Bylaws, including the MLA Model Bylaws for use by Chapters and Sections of the Medical Library Association, Inc, 2000 revision.

ARTICLE V - EXECUTIVE BOARD

New Section 2. - Current Sections 2-4 will be renumbered 3-5, respectively.

Section 2. Duties

The Executive Board shall have general supervision of the affairs of this Chapter between its Business Meetings, fix the time and place of meetings, make recommendations to the membership, and shall perform such other duties as are specified in the Responsibility Manual, by these bylaws, or by the adopted parliamentary authority.

Rationale: No duties for the Executive Board are described in the current Bylaws, which is confusing and not standard practice for association Bylaws, including the MLA Model Bylaws.

ARTICLE VI - ELECTIONS AND VOTING.

Section 7. Results.

As presently stated:

Section 7. Results. A plurality of those voting shall be sufficient for election. In the case of a tie, the election shall be determined by lot. The results of the election shall be announced by the Chair of the Nominating and Elections Committee at the Annual Meeting.

Proposed change:

continued page 14, column 1

Section 7. Results. **Candidates shall be declared elected upon receiving a majority of the votes cast. Where there are more than two candidates, a plurality shall elect.** In the case of a tie...

Rationale: Proposed change conforms to language in the MLA Model Bylaws and does not contradict actual practice.

ARTICLE VII - COMMITTEES AND APPOINTIVE POSITIONS

Section 2. Standing committees

As presently stated:

Section 2. Standing Committees. Standing committees shall be the Automation/Technology Committee, Bylaws Committee, Conference Planning Committee, Governmental Relations Committee, Membership Committee, Professional Development Committee, and Publications Committee.

Proposed change:

Section 2. Standing Committees. The Executive Board shall establish standing committees to consider matters of the Chapter that require continuity of attention by the members. The Executive Board shall recommend the name and size of each committee, with input from the membership as appropriate.

Rationale: The proposed change conforms to the Model Bylaws of 2000 and allows standing committees to be added, deleted, and renamed when necessary without revising the Bylaws.

ARTICLE VIII – FINANCES.

As presently stated:

Section 1. Budget. No later than February 1, the Executive Board shall adopt a Chapter budget for the current year. A copy of the budget shall be published in the Chapter newsletter, accompanied by any appropriate explanatory material and the Treasurer's report for the preceding calendar year.

Proposed change:

In the first quarter of the calendar year, the Executive Board shall adopt a Chapter budget for the current year. A copy of the budget...

Rationale: The proposed change conforms to actual practice and allows some flexibility.

ARTICLE IX- ANNUAL MEETING

As presently stated:

Section 1. Time. The Chapter annual meeting shall ordinarily be held in the Fall.

Proposed change:

Section 1. Time. The Chapter annual meeting shall ordinarily be held in the Fall. Notice of the meeting shall be disseminated to the membership at least thirty (30) days in advance of the meeting date.

Rationale: The proposed change reflects actual practice and conforms to wording in the MLA Model Bylaws of 2000.

ARTICLE XII. Dissolution

In the event of dissolution of this Chapter, all liabilities and obligations shall be paid or adequate provision made for payment. Any assets not so disposed shall be disposed of by consensus of the Executive Board of the Chapter to one or more organizations that at the time qualify under Section 501(c)(3) of the Internal Revenue Code (or the corresponding provisions of any United States internal revenue law). No funds shall benefit any individual member of the Chapter. If no consensus is met, remaining assets shall be distributed to the Medical Library Association, Inc. within six months as long as the Medical Library Association, Inc. shall qualify as an organization described in Section 501(c)(3) of the Internal Revenue Code. The Chapter charter shall be returned to MLA Headquarters.

Rationale: In the unlikely event of the Chapter being dissolved, this new article, added to the 2000 MLA Model Bylaws, delineates a process for the orderly dispersal of any assets and the return of the charter.



MLA Members Elect New Leaders

The Medical Library Association (MLA) is pleased to announce the results of the recent MLA election for president-elect, board of directors, and MLA nominating committee for the 2003/04 year. All newly elected officials will assume their roles at the end of MLA '03, the association's annual meeting, in May in San Diego, CA.

Joanne Gard Marshall, Ph.D., AHIP, dean and professor, School of Information and Library Science, University of North Carolina at Chapel Hill, was elected to serve as the 2004/05 MLA president. Marshall, a distinguished member of Academy of Health Information Professionals (AHIP), has tirelessly served the association on both national and regional levels. She helped shape the future of the association by serving on MLA Board of Directors from 1994 to 1997 and was twice elected to serve on the MLA Nominating Committee. She has also chaired numerous section and chapter committees. The recipient of accolades from several library associations, Marshall was elevated to MLA Fellow status in 2002, received the 1993 Ida and George Eliot Prize, and, in 1987, received the MLA/ISI Doctoral Fellowship.

Of her new role as president-elect, Marshall states, "This is an exciting and challenging time for MLA and its members. We must build on our traditional strengths and values to find the best ways of contributing to the improvement of health and health care through the provision of the highest quality information in all its formats. Dramatic shifts in the health care system, scholarly communication, information technology, and demographics require us to be especially innovative in our thoughts and actions. I look forward to joining the board as well as MLA members and staff as we work together to ensure the widest possible access to the knowledge-base of health."

Newly elected MLA Board member Nancy W. Clemmons, AHIP, is a leader in the area of reference services. The deputy director and professor, Lister Hill Library of the Health Sciences, University of Alabama at Birmingham, has published numerous books and articles focusing on medical reference librarianship and serves on the editorial board of *Medical Reference Services Quarterly*. On becoming a member of the Board of Directors, Clemmons commented, "I am thrilled beyond words to have another opportunity to work with the exceptional people in MLA! It is a tremendous honor and responsibility to serve on the board and to represent such diverse and extraordinary librarians and information professionals. I will work as hard as I can to meet the challenge!" The current senior associate editor of the *Journal of the Medical Library Association (JMLA)*, Clemmons has served as chair of MLA's Membership Committee, Awards Committee, and Lucretia W. McClure Excellence in Education Award Jury.

Rosalind K. Lett, AHIP, knowledge integration resources coordinator, Eskind Biomedical Library, Vanderbilt University, Nashville, TN, will also join the MLA Board of Directors in May. A renowned speaker within the library community, she has spoken at several conferences and seminars including the 2002 MLA Informationist Conference and MLA's 2000 teleconference, "The Effects of Electronic Journals On Your Library." She has held many leadership positions in the MLA Southern Chapter including serving as chair of the chapter and of its Fundraising, Nominating, and Hospital Libraries Committees. Lett's many honors include distinguished member status in the Academy of Health Information Professionals (AHIP), and Special Library Association's (SLA) Diversity Leadership Development Award.

"I am truly honored to be a member of the Medical Library Association's Board of Directors," commented Lett about her new role. "Having the opportunity to share the knowledge that I've acquired based on the diversity of my education, ethnicity, specialties, and experience will indeed help me to provide insight into ways that MLA can continue to actively support its membership. I look forward to providing incisive, innovative ideas and enthusiastically bringing issues to the forefront that affect all medical librarians. MLA has a vital role in the future of health information and in the continued viability of health information professionals. Extreme times, such as these, will indeed call for extreme measures. I am ecstatic about having the opportunity to go where there is no path and leave a blazing trail."

continued next page

The following leaders were elected to the MLA Nominating Committee:

helen-ann brown

Gary Byrd, Ph.D., AHIP

Jacqueline Donaldson Doyle, AHIP

J. Michael Homan, AHIP

Michael Kronenfeld, AHIP

Julie J. McGowan, Ph.D., AHIP

Connie Poole, AHIP

Jocelyn A. Rankin, Ph.D., AHIP

Jean P. Shipman, AHIP 

Medical Librarians Play Vital Role In Reduction Of Medical Errors


A November 1999 report issued by the Institute of Medicine (IOM) stated that there are approximately one million medical errors each year resulting in 100,000 patient deaths more than from highway accidents, breast cancer, or AIDS. A follow-up report, issued in March 2001, again stated similar results and, the June 2001 death of a woman participating in a medical research study also underscores the need for obtaining the highest quality health information.

In his article, "The Role of Medical Librarians In Reducing Medical Errors," recently published by Healthleaders.com, Past MLA President J. Michael Homan, AHIP, director of libraries, Mayo Clinic and Mayo Foundation, Rochester, MN, highlights the fact that medical librarians are the key to ensuring that clinicians have the accurate and timely information they need to prevent such tragedies.

Homan also discusses the IOM suggestion that a vast majority of medical errors are system errors and that health care organizations be required to implement meaningful safety programs. "Medical librarians can prove to be invaluable assets," says Homan, who recommends that they be included on such patient or quality assurance committees and teams.

"Medical librarians can indeed change and even help save lives," states Carla J. Funk, CAE, MLA's executive director. "Several studies indicate that the accurate and current information provided by medical librarians can reduce unnecessary tests, procedures, surgery, and most importantly, patient deaths."

For example, in a 1991 study conducted in hospitals throughout the Rochester, New York, area, physicians were asked to request from a medical librarian some information related to a current clinical case and evaluate its impact on patient care. Eighty percent of the physicians who participated said that they would most likely handle some aspect of patient care differently than they would have without the librarian's assistance.

Homan's article, "The Role of Medical Librarians In Reducing Medical Errors," is available at <http://www.healthleaders.com/news/feature1.php?contentid=38058>. 



MEMBERSHIP FORM

Please use the form found online at <http://depts.washington.edu/pncmla/memberform.html>