PROGRAM-AT-A GLANCE

Saturday, September 16	Friday, September 15 7:00 pm - 9:00pm
	Saturday, September 16

Portage Board Rm

3rd FI Foye

Hotel Lobby

Harding Room

3rd FI Foyer

Harding Room

Sunday, September 17 8:00 am - 12:00 pm 7:00 am - 8:00 am

8:00 pm -10:00 pm 5:30 pm - 7:00 pm 7:00 pm - 8:00 pm

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Benchmarking Orientation Oregon State Meeting

Registration

Columbia Ballroom

Bering Room

Restaurant

3rd FI Foyer

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3:30 pm - 4:00 pm

Registration

Registration Tranced Web Page Design signing Web Pages gital Copyright Issues gistration

OVID Applications Training (free) Race for the Cure (Breast Cancer Web DOCLINE, SERHOLD, DOCUSER Welcome Reception Registration PubMed Update (free) Using the OCLC/WLN NLM Conspectus & Loansome Doc

Columbia Ballroom A

Hotel Lobby

Harding Room

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3rd FI Foyer Hotel Lobby Bering Room

3rd FI Foyer

Monday, September 16

9:10 am	9:00	7:00 am	7:00	7:00
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10:30 a	9:10	9:00 am	8:45	8:45
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- 2:00 pm 3:30 pm 12:30 pm - 2:00 pm 11:00 am -12:30 pm
- Chris Patricoski, MD

ILIMLA Breakfast

- nel Presentation ing Our Skills to Expand Our Roles uness Meeting

e Business Side of Medicine - Martha Leredu

Columbia Ballroom

Columbia Foyer

Columbia Ballroom

Columbia Ballroom Columbia Ballroom

Columbia Foyer

- Alaska's Community Health Aide Program -OVID Update Closing & Door Prizes Rob Burgess, MD

Lunch with Exhibitors / Poster Session

Presenting Yourself Effectively - Susan Alling

Columbia Ballroom

Prince Court Prince Court

Opening of Exhibits & Break Linda Stone Columbia Ballroom From Apple Librarian to Microsoft VP -Welcome - Kathy Murray & Kim Granath

Practical Applications of Telemedicine

Banquet - Nepai Slide Show So We Don't Speak the Same Language - Panel Open Forum

> Columbia Ballroom Columbia Ballroom

Columbia Foyer

Columbia Ballroom

Prince Court

Wednesday, September 20 Databases (in Anchorage) Using Microsoft Access to Build Library

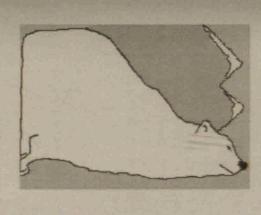
8:00 am - 5:00 pm

UAA, BEB 210

Columbia Ballroom

Columbia Ballroom Columbia Ballroom

PNC/MLA Annual Meeting 2000



Come to the Last Frontier

Take Home New Wealth Discover, Explore,

The Westin Alyeska Prince Resort Girdwood, Alaska

September 16-20, 2000



Welcome to Alaska

We are delighted to welcome PNC/MLA and AkLA members to the first medical library meeting at the Top of the World. For some of you, this is your first visit to the 49th State. During this meeting, we hope that everyone will discover new ideas, explore new possibilities, and take home the wealth of new friendships.

We have planned an exciting program for you and also suggest you take advantage of this opportunity to see some of the wondrous sights in what is often thought of as the frozen north. Take time to enjoy the short trips in and around the Anchorage Bowl; consider visiting Prince William Sound, or the Kenai Peninsula. Two glaciers are located within a short drive of Girdwood. Those with more time might consider heading north to Denali Park; if you're very lucky, Mt. McKinley may grace you with her presence. If you are planning to purchase native art, visit the gift shop at the Alaska Native Medical Center; it is only open M-F, between 10am and 2pm, but you're guaranteed to find authentic Alaska Native artwork.

CAMAI

(Yup'ik Eskimo word meaning hello or greetings)!

Kathy Murray, Program Chair

PNC/MLA Annual Meeting 2000 Program Committee

Loretta Andress
Marcia Colson
Anne Girling
Donna Hudson
Doreen Smith
Barbara Sokolov
Jeri van den Top

Program, Hotel, Speakers
Program, Web Site, Signage
Program, CE Liaison
Program, Registration/Hospitality
Program, Exhibits
Program, Posters
Program, Entertainment/Tours
Program, Treasurer

Program printing courtesy of Anchorage Municipal Libraries





Message From the Chair

Welcome to Alaska, "The Last Frontier," for the 40th annual meeting of the Pacific Northwest Chapter of the Medical Library Association! Many thanks to Kathy Murray and her planning committee: Loretta Andress, Marcia Colson, Anne Girling, Donna Hudson, Doreen Smith, Barbara Sokolov, and Jeri van den Top for planning a great conference in this very special location. Plan on a terrific program, valuable continuing education courses, lively social events, and of course, the spectacular beauty of our 49th state. Take advantage of this great opportunity to "Explore, Discover, and Take Home New Wealth," but don't forget to relax. A fantastic conference awaits us!

"North to the Future!" Kim Granath, Chair

PNC EXECUTIVE BOARD

Treasurer 2001 Program Chair Ex Officio: Newsletter Editor Chapter Council Alternate Chapter Council Representative Membership Secretary Recording Secretary Past Chair Chair-Elect Kathy Murray Bob Pringle Barbara Crain Carolyn Olson Janice Bacino Beverly Schrive Edean Berglund Noia Higley Kathy Nelson Kim Granath

REGISTRATION HOSPITALITY DESK HOURS

Monday, September 18th	Sunday, September 17 th	Saturday, September 16 th	Friday, September 15th
7:00 am - 9:00 am	7:00 am - 8:00 am 12:00 pm - 1:00 pm 7:00 pm - 8:00 pm	7:00 am - 8:00 am 12:00 pm - 1:00 pm	7:00 pm - 9:00 pm
3rd Floor Foyer	Hotel Lobby 3rd Floor Foyer Hotel Lobby	3rd Floor Foyer	Hotel Lobby

Tourist information can be obtained at the hotel's Concierge desk

Thank you

EXHIBITORS

OVID Technologies, Inc. Teton Data Systems Micromedex Swets-Blackwell Information Services Rittenhouse Book Distributers, Inc. NN/LM PNR MD Consult Faxon Company - ROWECom Elsevier Science EBSCO Subscription Service

SPONSORS

OVID Technologies, Inc. - Welcome Reception Rittenhouse Book Distributers - Door Prizes Anchorage Municipal Libraries - Printing, Final Program



Continuing Education

Saturday, September 16th

Digital Copyright Issues

Instructor: Sarah K. Wiant, Director of the Law Library and Professor of Law, Washington and Lee University Portage Board Room & Salon

law including the changes brought about by the amendments of the Digital Millennium Copyright and Maryland, will also be addressed. model legislation, Uniform Computer Information Transactions Act, already adopted by Virginia format. The world wide web and distance education will be discussed. Licensing and the Act. Emphasis is on the copyright status of print works as well as uses of works in a digital The workshop is designed to provide librarians with a review of the status of current copyright

Designing Web Pages

8:00 am - Noon

Harding Room

Instructor: John IIiff, University of Alaska Anchorage

look at the code that makes Web pages possible, some of the reasons why the code behaves than an old personal computer. the way it does, and (if we succeed) you'll know how to create a Web page with little more The emphasis will be on learning how to make a Web page: the hard way." The idea will be to The goal in this class is simple: we want you to learn how to design and maintain a Web site

Advanced Web Page Design

Harding Room

:00 pm - 5:00 pm

nstructor: John Iliff, University of Alaska Anchorage

tricks of Web development beyond a static document, then this session is for you. The session you've created a Web page, but would like to make dynamic pages and learn some of the JavaScript and Java, what the heck CGI means, and how to use Cascading Style Sheets. If concept. Now you want to go beyond the basics- you'd like to know the difference between to you, and the idea that Web pages have to be loaded on a Web server is not a foreign Gateway Interface (CGI) and Forms Processing, Dynamic HTML, and the Graphics Alphabet will cover advanced web development: Cascading Style Sheets, JavaScripting, Common You know the particulars about creating Web pages. The acronym "html" makes perfect sense Soup of png, git, jpeg, and tiff

Sunday, September 17

Web DOCLINE, SERHOLD, DOCUSER, & Loansoms DOC

Bering Room

8:00 am - Noon

Instructor: Susan Barnes, NN/LM, Pacific Northwest Region

A discussion and demonstration session providing an overview of the new Web DOCLINE DOCLINE users will receive tips and techniques for effective system use, while DOCLINE system, including its components: Requests, SERHOLD, Loansome Doc, and DOCUSER non-users will be able to see the system's advantages. This is not a hands on program, but there will be ample opportunity for questions.

12:00 pm Susan G. Komen Breast Cancer Foundation's RUN FOR THE CURE

Meet in the Hotel Lobby

Using The OCLC/WLN NLM Conspectus

Instructors: Robert Pringle, Intercollegiate Center for Nursing Education and Bonnie

Chadbourne, OCLC/WLN Pacific Northwest Service Center

methodology, librarians will learn to create and justify budgetary allocations to specific subject Based on their mission statement or collection development policy, and using the conspectus copies of their institution or library mission statement and/or collection development policy will be presented emphasizing the medical collection at UAA. Class participants should bring decision making for collection analysis. A practical example of the OCLC/WLN conspectus provide background on conspectus methodology and an example of how the conspectus was Join us for an overview and discussion of the OCLC/WLN NLM Conspectus. This course will library's overall collection management. The conspectus methodology will assist in informed indicators will be discussed, along with using the conspectus methodology as part of your used in a medical library. Conspectus depth indicators, language indicators, and preservation

OVID Applications Training

Harding Room

Instructor: Anne Gervais, OVID Technologies, Inc.

Database Selection, Search Modes, Ovid Help, Search Basics, Printing, Saving, and Changing their search results before viewing, saving or printing the set. Core Ovid features such as databases simultaneously and how to use Ovid's deduping feature to remove duplicates from in MEDLINE. Attendees will learn how to use Ovid's new Multifile feature to search multiple mapping to MeSH headings, limits, searching individual fields and linking to the full text articles will be an overview of database specific features in MEDLINE and Journals@Ovid, such as medical and scientific bibliographic databases, full text databases and electronic books. There search software more effectively to obtain relevant search results when searching indexed In this half-day training class, you'll learn how to use the features of the Ovid Web Gateway Databases will also be covered

PubMED Update

Columbia Ballroom A

Instructor: Linda Milgrom, NN/LM, Pacific Northwest Region

modifying clipboard selections, limits), ClinicalTrials.gov, and plans for the NLM access systems continue to evolve. Come to discuss changes in PubMed (sorting results, Come share what YOU have learned about PubMed while Linda was away. NLM's database Gateway..."buckets" of information

Wednesday, September 20

Using Microsoft Access To Build Library Databases

8:00 am -5:00 pm

Instructor: Peggy Baldwin, Portland Providence Medical Center

Access databases from Web pages. This hands on class will be held on the UAA campus (a discuss sending output to Excel tables, integrating with a Word merge document, and accessing Access, but haven't gotten beyond the flat table, you will learn to build in a more user friendly that would be useful in your own setting. For those of you who may have already worked with will create a database of literature searches and brainstorm together other ideas for databases that Word and Excel can't. Learn once and for all what relationality means in a database. We Why build databases in MS Access? Come to class and learn what Access can do for you map is included in your registration packet). interface for your Access databases, with forms and macros for automation. We will also



Saturday, September 16"

8:00 am - 5:00 pm Continuing Education Courses

(see page 5)

Sunday, September 17"

8:00 am - 7:00 pm Continuing Education Courses

(see page 6)

8:00 pm - 10:00 pm

WELCOME RECEPTION

Monday, September 18th

OREGON STATE MEETING

BENCHMARKING ORIENTATION

7:00 am - 8:45 am 7:00 am - 8:45 am

Bering Room

Restaurant

with the AAHSLD and other surveys and provide benchmarking partners for libraries online database for web-based input and reporting of library data; and will eventually integrate librarians to compare their most important operations to that of other libraries; is a dynamic provides useful data that hospital librarians can use in negotiating with administrators; allows The MLA Benchmarking Task Force's vision is the creation of a benchmarking tool which

9:00 am - 9:10 am

Kathy Murray & Kim Granath WELCOME

Columbia Ballroom

9:10 am - 10:30 am

MICROSOFT VP: An Interview with Linda Stone FROM APPLE LIBRARIAN TO

Columbia Ballroom

how we all have enormous opportunities ahead, using the skills we currently have and others at Microsoft. She began her career as a librarian at the Apple Corporation. Her talk will cover Our keynote speaker, Linda Stone, is the Vice President for Corporate and Industry Initiatives we can develop

UAA, BEB 210

BREAK & OPENING OF EXHIBITS

Prince Court

11:00 am - 12:30 pm

PRESENTING YOURSELF EFFECTIVELY Susan Taylor Alling

Columbia Ballroom

session in which you will learn how to organize, practice, and deliver a presentation to an approach our administration or funding agency with our library needs. Come to a hands-on and throughout the Northwest. Her talk on presenting yourself effectively will help each of us audience of your choice. A few key strategies relevant to librarians will be emphasized in this Susan is an author and management trainer who works with government agencies in Alaska

12:30 pm - 2:00 pm

LUNCH with the Exhibitors

A box lunch will be available for those who prepaid for this meal Prince Court

POSTERS

Posters from our colleagues will be staffed only during this lunch breat Prince Court

2:00 - 3:30 pm

PRACTICAL APPLICATIONS OF TELEMEDICINE Chris Patricoski, MD

Columbia Ballroom

challenges remaining Chris will discuss why telemedicine is so effective in Alaska citing specific cases and also the AFHCAN is the federally funded project to expand the telemedicine capabilities in Alaska

3:30 pm - 3:45 pm

Columbia Foyer

3:45 pm - 5:30 pm

SO WE DON'T SPEAK THE SAME LANGUAGE...

Columbia Ballroom

12:00 am - 12:45 pm

Panel: Martha Leredu, Leslie Wykoff, and Michael Boe

challenging positions and Martha have used these skills after transitioning from medical libraries to their current administrators. The panel will also explore the IS skills that librarians have and how Lesley to the challenge of how to improve communication between librarians and system Discover the secrets to communicating in non-library settings. This panel will share its solutions

5:30 pm - 6:00 pm

OPEN FORUM

Columbia Ballroom

by bringing new topics to the floor A chance to network - either by continuing the discussion generated by the previous panel or

7:00 pm - 10:00 pm

BANQUET

Nepal Slide Show by Jay Jackson

Prince Court

City program and has recently added the sending of surgical supplies to needy countries to and now works tirelessly to improve their healthcare. She is Anchorage's lead on the Sister Nepal. She first visited Nepal to experience the mountains. She fell in love with the people while Jay Jackson, assistant to the mayor of Anchorage, shares her slides of the grandeur of Come sample the bounties of Alaska at a smorgasbord of halibut, king crab, and prime rib.



Tuesday, September 19th

7:00am - 8:30 am

Michael Homan, Becky Lyon, Neil Rambo RML/MLA BREAKFAST

Columbia Ballroom

8:45 am - 9:30 am

Building Relationships With Administration THE BUSINESS SIDE OF MEDICINE: Martha Leredu

Columbia Ballroom

with their view of what you do? Strengthening these political alliances must be part of what How well do you know your administrators and their information needs? Are you satisfied Consulting Group whose clients include over 25 hospitals, 300 clinics and 1200 practitioners and keep them coming back for more. Martha is a member of the Moss Adams Health Care you do every day. Learn ways to increase their awareness, identify appropriate resources.

9:30 am - 9:45 am

9:45 am - 11:45 am

BUSINESS MEETING

BREAK

Kim Granath, Chair

Columbia Ballroom

USING OUR SKILLS TO EXPAND OUR ROLES Panel: Lea Starr and Jim Henderson

Columbia Bullroom

Learning Corporation, and is now developing partnerships between diverse organizations to Since leaving Alberta, Lea has worked as a hospital librarian, as the librarian for the Open bring to these extremely varied roles develop and distribute consumer health information. Jim's efforts to develop a Canadian version of the RML network will be shared. In particular, each will focus on the skills librarians

12:45 pm - 1:30 pm

Columbia Ballroom

1:30 pm - 2:30 pm

OVID UPDATE

Columbia Ballroom

Columbia Ballroom

Anne Gervals, Training Manager, OVID Technologies, Inc.

2:30 pm - 3:30 pm

ALASKA'S COMMUNITY HEALTH Rob Burgess, MC AIDE PROGRAM

CHA has one of the most important jobs and perhaps the most difficult job of any health care P Manual, a book on how to deliver health care, written at the 6th grade reading level. The Practitioner (CHA/P). A CHA is a local person who is selected from his/her community and In a typical Alaskan village, primary health care is delivered by a Community Health Aide provider in Alaska phone contact with a supervising physician, the CHA's main guidelines come from the CHA trained for 16 weeks (in four separate sessions over approximately two years). Having only

3:30 pm - 4:00 pm

CLOSING & DOOR PRIZES

Columbia Ballroom

Wednesday, September 20th

8:00 am - 5:00 pm

Continuing Education Courses

(see page 6)

Speakers

Susan Alling is President of Creative Communications in Everett, Washington and a Senior Trainer in Organizational Development for Nine Star Enterprises, a training and literacy firm in Anchorage. Alaska. Susan identifies and minimizes barriers to employment and advancement in corporate and government arenas. Since many professionals fear public speaking second only to their own death, Susan teaches hands-on skills designed to help you, as the speaker, meet the listening needs of your audience. She has delivered over 41 keynote speaches, 11 graduation commencement addresses, and 421 major facilitations since 1978. Dr. Alling has also served on the graduate faculties of the University of British Columbia and the University of Alaska Anchorage, developed and taught homiletics at Wayland Baptist University, and facilitation skills at the University of Washington for working professionals.

Peggy Baldwin received her MLS from the University of Oregon in 1977; since 1984, she has been the Library Director at Providence Portland Medical Center. As an undergraduate, she majored in business administration, minored in applied math, and took several computer-programming classes. This was during the days of room-sized computers and punch cards. The invention of the PC and user-friendly interactivity gave birth to her "geeky" days. Starting with DOS applications, she soon moved on to web design, network administration, and now, MS Access databases. At her institution, Peggy teaches both database searching and Internet skills. She is hoping her enthusiasm spills out onto all class participants regarding the value of Access databases in libraries and the powerful, useful program it is. She believes that librarians are "naturals" for database design, since they are so knowledgeable about database information retrieval.

Michael Boer is Systems Administrator for the NN/LM Pacific Region office.

Rob Burgess is past director of Alaska's Community Health Aide Program. Rob, the main author of the CHA/P Manual, is a board-certified family practice physician who has devoted over 30 years to working with Health Aides. In addition to having served as Director of the statewide Community Health Aide Program, his experience includes a year teaching Health Aides in a small Eskimo village north of the Arctic Circle. Rob retired as a Public Health Service Officer in order to provide some much-needed additional support to the program as a volunteer.

Jim Henderson has Masters degrees in both Mathematics and Librarianship. He worked in the UBC Library Mathematics and Science Division and the UBC Woodward Library. In 1982, he began teaching at the UBC School of Library, Archival and Information Studies, and in 1991, he became Library Director of the Medical Library Service of the College of Physicians & Surgeons of British Columbia, Vancouver, BC.. His duties include outreach across BC and training physicians on MEDLINE. Internet resources, and evidence-based medicine. His activities in professional associations include acting as Local Assistance Chair for the joint MLA/CHLA-ABSC 2000 annual meeting in Vancouver. In 1997, he was awarded the CHLA-ABSC

Outstanding Achievement Award for his work on introducing DOCLINE into Canada.

Michael Homan, MLA President

Martha Leredu is the Director of Knowledge Management at Moss Adams LLP, Seattle, WA. Martha was recently promoted to her new position as Director of Knowledge Management that oversees research services, web development, and document management.

Becky Lyon, Deputy Assoc. Dir. for Library Ops, NLM

Chris Patricoski, MD is clinical director for the Alaska Federal Health Care Access Network telemedicine project (AFHCAN). He completed medical school and residency at West Virginia University. As a rural practitioner, Dr. Patricoski has promoted the importance of teaching, continuing education, and research in the field. He has published a variety of articles on rural medicine

Neil Rambo, Associate Director, NN/LM, Pacific Region

Lea Starr is the Manager of The Western Regional Operating Partner (Vancouver, BC) of the Canadian Health Network. This is a group of organizations led by Vancouver Public Library, and joined by The Medical Library Service of the College of Physicians and Surgeons of British Columbia. The Canadian Health Network (CHN) is a national, bilingual Internet-based health information service. Health Canada, its founding Partner, provides funding for CHN. One of Lea's main responsibilities is to create and expand health information networks in her region. Her group also co-ordinates efforts to collect and share regional resources on how to promote health and prevent disease.

Linda Stone, Vice President for Corporate and Industry Initiatives, at Microsoft, will be our keynote speaker.

Sarah K Want (Sally) has been Director of the Law Library and Professor of Law at Washington and Lee University since 1978. A frequent speaker on copyright issues, Sally has published the COPYRIGHT HANDBOOK (with J.D. Heller), WHITE PAPER ON CONSORTIA; LIBRARIES AND COPYRIGHT: A GUIDE TO COPYRIGHT LAW IN THE 1990'S" (with Laura N. Gasaway), and the Virginia Section for LEGAL RESEARCH IN The DISTRICT OF COLUMBIA, MARYLAND AND VIRGINIA. Most recently, she wrote an article on the implications of the proposed amendments to the Uniform Commercial Code (UCC 2B) which dealt with licensing of computer software and information. She has drafted testimony on behalf of several constituencies of the library world regarding various proposed amendments to the Copyright Act.

Leslie Wykoff is the Director of Information Services and Campus Librarian at Washington State University at Vancouver. WSU Vancouver's Information Services division includes Information Technology, the Campus Library, Media Services, the Vancouver site of the Washington Higher Education Telecommunications System, and a broadband statewide videoconferencing network. She is on the faculty of the WSU Libraries. She serves on the Academic Council and the Dean's Cabinet at the Vancouver campus, and on the Executive Committee of WSU's University Advisory Committee on Computing and Telecommunications. She has been Head of Reference and Research Services at the Biomedical Information Communication Center at the Oregon Health Sciences University, and also the Library Director at the Kaiser Center for Health Research.



BENCHMARKING LIBRARY SERVICES:

Bob Pringle, Intercollegiate Center for Nursing Education/Washington State College of Nursing Spokane, WA REPLICATING THE CANADIAN PROJECT

Kathy Schwanz, Cooperative Academic Library Services of Eastern Washington University

Washington State University, Spokane, WA

Mary Curtis-Kellett, Veterans Administration Medical Center, Spokane, WA Sandy Keno, Sacred Heart Medical Center, Spokane, WA Robin Braun, Empire Health Services/Deaconess Medical Center, Spokane, WA

Marcy Horner, Kootenai Medical Center, Coeur d'Alene, ID Vicki Croft, Washington State University Veterinary Medical/Pharmacy Library, Pullman, WA

size more complex than any of us had expected "missing", and what we don't think we can collect at all. We found determining survey sample human subjects, protection was important. We were surprised to learn how much data was We needed to reach agreement on many issues: comparable data, timing, and dealing with in their agencies, and began planning ways to use the information with their administrations to library services. Hospital members gained their first experience with benchmarking activity compared that with the CHLA data. They laid the foundation for changes in and improvement They compared services between libraries using service-per-FTE of primary users, and records. Members determined the importance of, and satisfaction with, many library services. four hospital libraries used the CHLA Benchmarking Tool Kit. We surveyed users and reviewed To benchmark library services in a Health Science Library consortium, three academic and

Health Sciences Information Service Outreach to Alaska's Public Health Professionals

Kathy Murray, Manager, Health Sciences Information Service, University of Alaska Anchorage

Metadata Development for the Canadian Health Network (CHN)

Lea Starr, Manager, Western Regional Operating Centre, CHN Susan Ewing, Manager, Metadata Development, CHN

a bilingual health promotion thesaurus, database quality assurance, site maintenance and search support activities present issues CHN has addressed in developing its system for remote metadata entry, indexing and abstracting policies and procedures for Web-based resources, development of The information engine of CHN's bilingual Web site is a metadata database. This session will Canada, brings together thousands of resources from over 500 Canadian health organizations www.canadian-health-network.ca, fully funded and developed in partnership with Health virtual network of health promotion organizations. The Canadian Health Network (CHN) http:// This poster describes the development of metadata to support access to the resources of a



NOTES

Attendees

Lesile	Fred	Loma	Ann	Nancy	Lea	Pamela	William	Doreen	Janet	Neil	Bob	Nancy	Dorothy	Kathy	Pamela	Kathy	Richard	Linda	Kathleen	Kathy	Arleen	Valerie	Susan	Terry Ann	Donna	Nota	Jim	Jarmila	Judith	Madelyn	Nancy A.	Kim	Cheryl	Anne	Vicki	Barbara	Marcia	Bonnie	Diane	Lois	Cathy	Robin	Susan	Peggy	Janice	Loretta	Heidi Sue
МУКОП	Wood	Wilson	von Segen	Turrentine	Starr	Spickelmeier	Smith	Smith	Schnall	Rambo	Pringle	Press	O'Brien	Nelson	Murray	Murray	Morgan	Milgrom	McCrory	Martin	Libertini	Lawrence	Jones	Jankowski	Hudson	Higley	Henderson	Henderson	Hayes	Hall	Griffin	Granath	Goodwin	Girling	Croft	Crain	Colson	Chadbourne	Carroll	Carpenter	Burroughs	Braun	Barnes	Baldwin	Bacino	Andress	Adams
WSU Vancouver	NLM	Colony HS (Intern at Ak Nat Med Ctr)	Providence St. Vincent	Valley Medical Center	Canadian Health Network	St. Luke's Regional Medical Center	Fairbanks Memorial Hospital	Fairbanks Memorial Hospital	University of Washington	NN/LM PNR	ICNEWSU College of Nursing	NNLM PNR	Good Samaritan Hospital	Eastern Idaho Regional Medical Center	Northwest Hospital	University of Alaska Anchorage	Veteran's Affairs Library	NN/LM PNR	Children's Hosp & Regional Med Center	Willamette Falls Hospital	Empire Health Services	Western States Chiropractic College	St. Joseph Regional Medical Center	University of Washington	Elmendorf Air Force Base	Magic Valley Regional Medical Center	College of Physicians & Surgeons of BC	Veteran's Affairs Library	Tuality Healthcare	Southwest Washington Medical Center	Idaho State University	University of Montana	Swedish Medical Center	Alaska Native Medical Center	Washington State University	McLaughlin Research Institute	Anchorage Public Libraries	OCLC/WLN Pacific Northwest Service Center	OHSU	EBSCO Information Services	NN/LM PNR	Empire Health Services	NN/LM PNR - UWHSL	Providence Portland Medical Center	St. Peter's Hospital	University of Alaska Anchorage	Kalispell Regional Medical Center
Vancouver	Bethesda	Wasilla	Portland	Renton	Vancouver	Boise	Fairbanks	Fairbanks	Seattle	Seattle	Spokane	Seattle	Corvallis	Idaho Falls	Seattle	Anchorage	Anchorage	Seattle	Seattle	Oregon City	Spokane	Portland	Lewiston	Seattle	Anchorage	Twin Falls	Vancouver	Anchorage	Hillsboro	Vancouver	Pocatello	Missoula	Seattle	Anchorage	Pullman	Great Falls	Anchorage	Lacey	Portland	Bothell	Seattle	Spokane	Seattle	Portland	Helena	Anchorage	Kalispell

The Westin Alyeska Prince Resort

